[Workaround]

To ensure security, refer to the User Guide and perform the following operations.

https://support.ricoh.com/bb_v1oi/pub_e/oi_view/0001051/0001051257/view/op_guide/int/index.htm

Log in to the machine's Web Image Monitor using administrator credentials on a PC web browser.
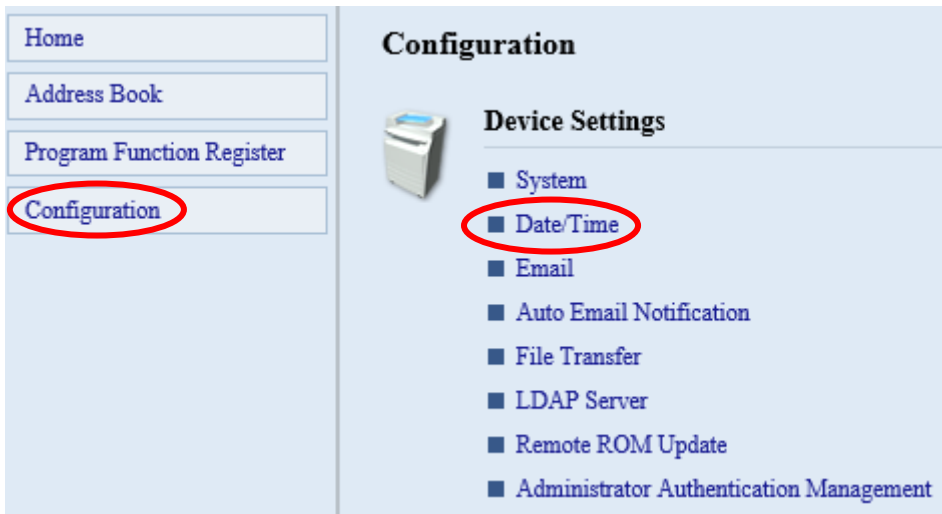
Please refer to the following URL.

https://support.ricoh.com/bb_v1oi/pub_e/oi_view/0001051/0001051257/view/op_guide/int/0321.htm?&seek=Machine%20setting
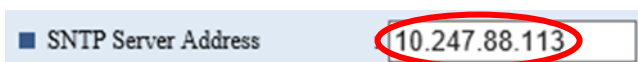

[Time setting]

Click "Configuration" -> "Date/Time".

If SNTP server addresses are set, please set IP address instead of the host name/domain names and click the OK button.
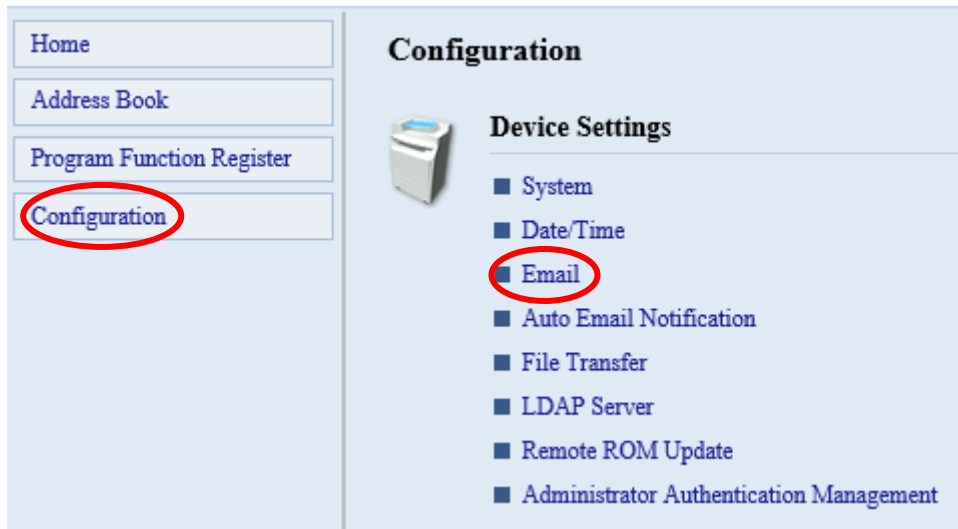

* IP addresses shown in the images are just examples.

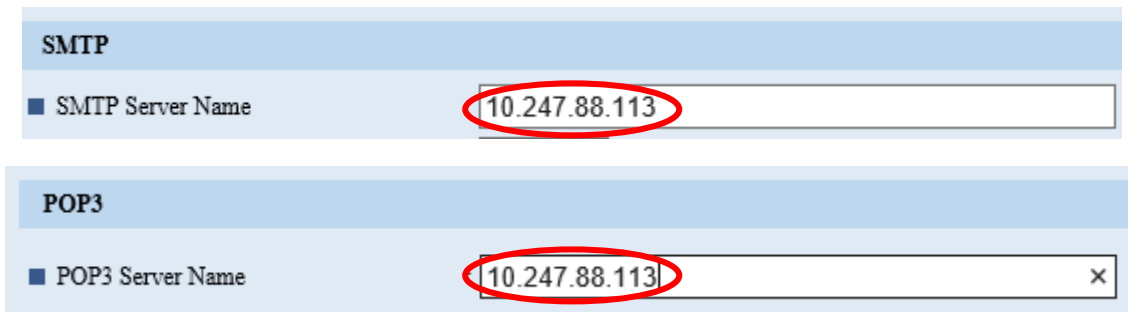* If the IP addresses of each server are unknown, please contact the network administrator.

* If this field is blank, no operation is needed.

[Mail settings]

Click "Configuration" -> "Email".

If "SMTP/POP server names" are set as specific names of each server, please set IP addresses instead of the host/domain names and click the "OK" button.

* IP addresses shown in the images are just examples.

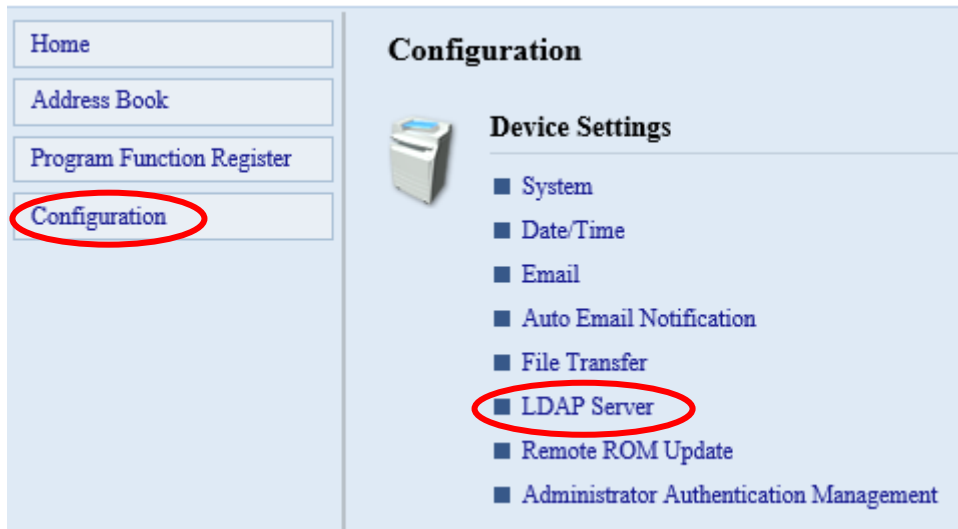* If the IP addresses of each server are unknown, please contact the network administrator.

* If this field is blank, no operation is needed.

* SMTP/POP server settings can also be set from the machine's operation panel. Please refer to the following URL.

https://support.ricoh.com/bb_v1oi/pub_e/oi_view/0001051/0001051257/view/op_guide/int/0280.htm?&seek=file%20transfer
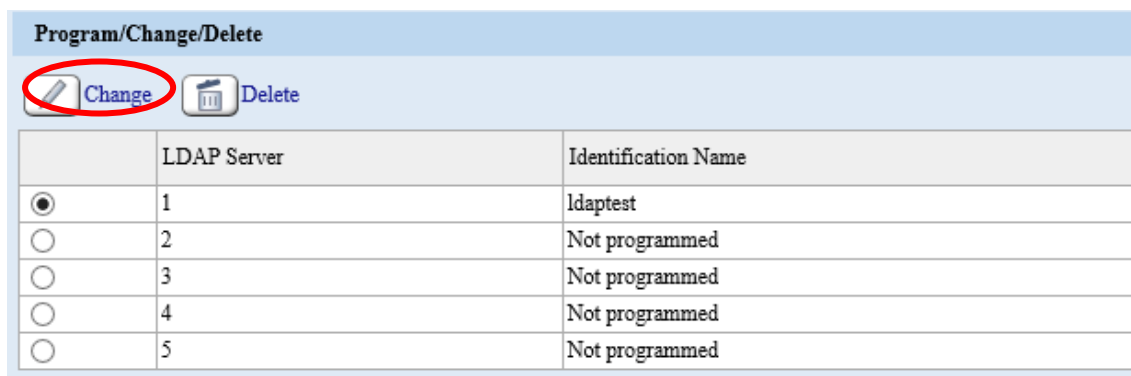
[LDAP setting]

Click "Configuration" -> "LDAP Server".

Select the registered server and click "Change."

* If nothing is registered and the field is blank, no operation is needed.

If "Server name" is specified, please set the IP addresses instead of the host/domain names and click the "OK" button.

* IP addresses displayed in the images are just examples.

* If the IP addresses of each server are unknown, please contact the network administrator.

* LDAP server settings can also be set from the machine's operation panel. Please refer to the following URL.

https://support.ricoh.com/bb_v1oi/pub_e/oi_view/0001051/0001051257/view/op_guide/int/0281.htm?&seek=Administrator%20Tools

[Folder setting]

Please refer to the section "To locate the folder manually" / "Registering an FTP folder" and set IP address instead of the server name.

* The server name for the folder setting cannot be set from Web Image Monitor.

* If the IP addresses of registering folder are unknown, please contact the network administrator.