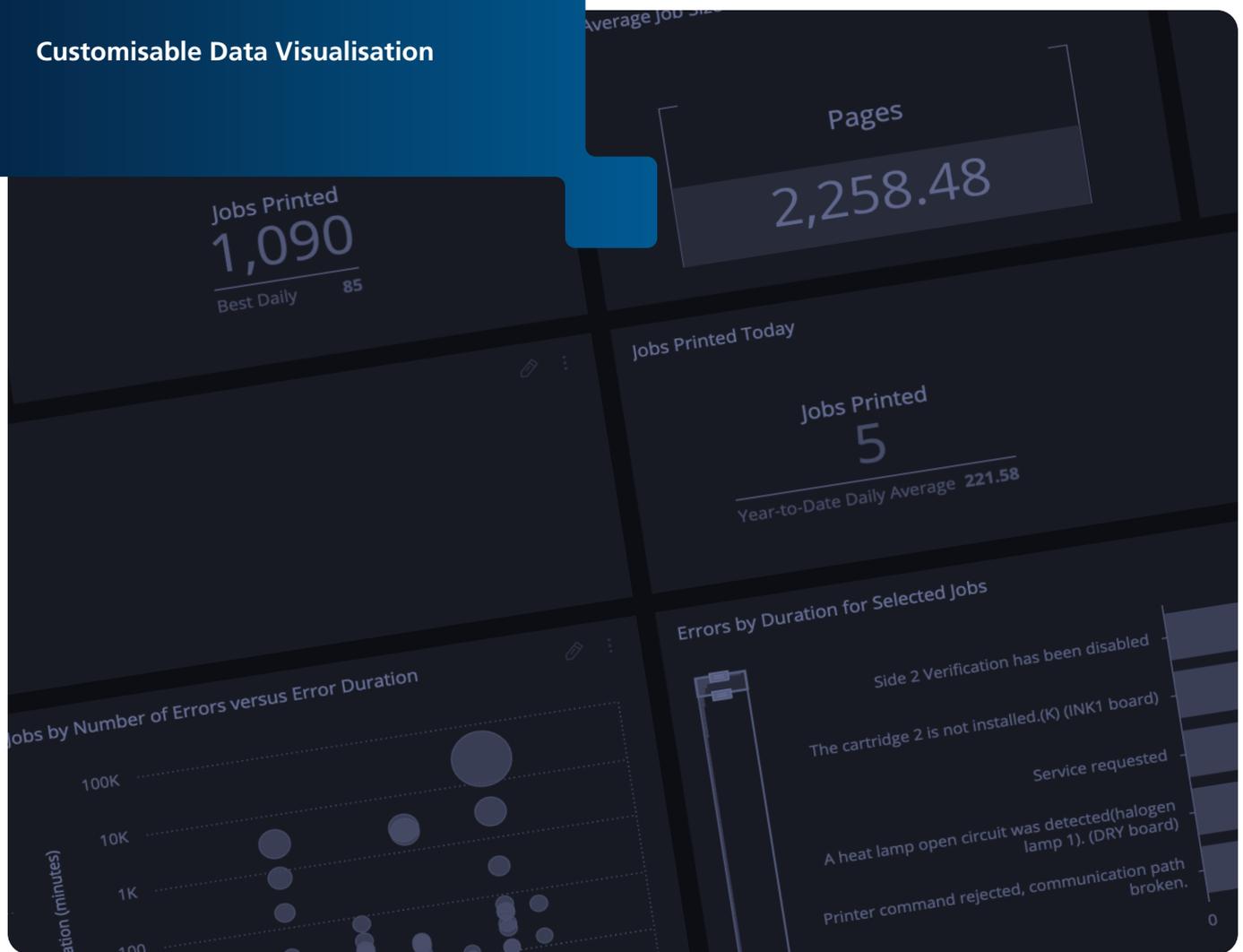


Production Printing Solutions

# RICOH Supervisor™

Customisable Data Visualisation

**RICOH**  
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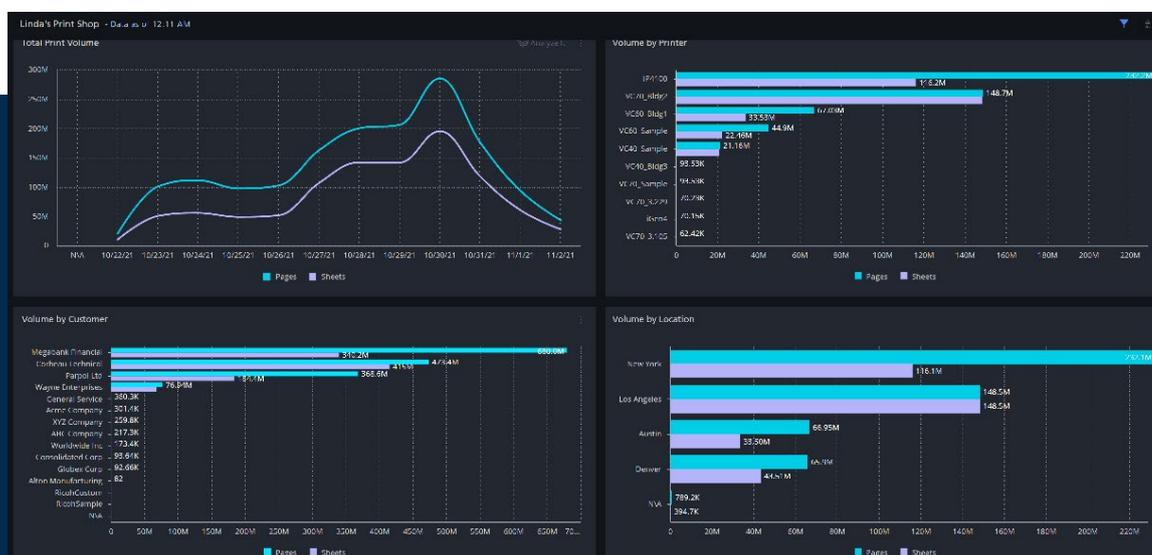
Turn operational data into actionable analytics  
to optimise your production environment

# Gain insights into your device utilisation and operator efficiency

To succeed in today's ever-evolving professional print marketplace, you need ready access to critical operational data and actionable reporting. RICOH Supervisor™ leverages Internet of Things (IoT) technologies and a vendor-agnostic approach to equip you with the organisation-wide data visibility needed to drive strategic decisions and investments.

Through its intuitive and customisable dashboards, RICOH Supervisor tracks operational trends that impact production, including device performance and throughput, consumables usage, operator productivity and more. The platform empowers your business with automated data collection and efficient reporting to deliver consistent performance and high quality results.

Offered exclusively through a cloud-based Subscription-as-a-Service (SaaS) model, RICOH Supervisor eliminates the need for large, upfront IT investments and long-term contracts, making it an accessible solution for print businesses that are ready to take analytics further.



## Take your analytics further with the integration of RICOH Supervisor and RICOH ProcessDirector™

With additional data visibility down to the job and document level, you can ensure consistent and high quality output.



## Greater data transparency

Visualise your key operational data in near-real-time through RICOH Supervisor's customisable, web-based dashboards.

- Create custom dashboards to focus on the most relevant data points for your short- or long-term decision-making.
- Hone in on data for specific devices, operators or jobs to evaluate particular parts of your operation.
- Consolidate and compare data across all machines, shifts, and locations to eliminate data silos.



## Optimised performance

Analyse workflows and individual device statistics to eliminate bottlenecks and boost productivity.

- Track your device status, idle time, throughput and more to maximise capacity utilisation.
- Visualise your load balancing to reroute work accordingly.
- Identify inefficiencies that are costing your organisation time and money.
- Monitor business trends and seasonal volume shifts to improve capacity planning.



## Actionable business insights

Leverage the data captured across your operation to make improved business decisions and investments that drive optimal performance and increase profitability.

- Gather and analyse comprehensive data from your devices to accurately assess your total cost of operations.
- Identify areas where automation can save time and money.
- Drive increased ROI on existing equipment.
- Estimate throughput based on historical data.
- Gain key insights before making changes in your operation to ensure the best business outcomes.
- Utilise captured data to help make informed hardware purchasing decisions that better match the needs and requirements of your business.



## Next step

See how RICOH Supervisor can help your company assess equipment efficiency, influence purchasing decisions based on device performance, and understand throughput. Contact your local Ricoh specialist about getting started with a 60-day trial or a live demonstration.

## RICOH Supervisor specifications at a glance

### Computer:

- Server Class Computer
- CPU: Quad Core Processor 2.7 GHz or higher (64-bit CPU)
- Main memory: 4 GB RAM or higher (8 GB RAM or higher recommended)

*\*To optimise performance, we recommend 4 GB available RAM for up to 15 printers.*

*An increase in RAM or additional data collectors are recommended if you are monitoring more than 15 printers.*

### Operating System:

- Windows 8.1 Pro or Enterprise (64-bit)
- Windows 10 Pro or Enterprise (64-bit)
- Windows Server® 2012 R2 Standard or Enterprise with Desktop Experience (64-bit)
- Windows Server® 2016 Standard, Essentials, or Datacenter with Desktop Experience (64-bit)
- Windows Server® 2019 Standard, Essentials, or Datacenter with Desktop Experience (64-bit)
- Red Hat Enterprise Linux 7.5.0 or higher (64-bit)
- Fedora™ Workstation 31 or higher (64-bit)
- openSUSE 15.1 or higher (64-bit)
- Ubuntu® Desktop 18.04 or higher (64-bit)

### Browser:

- Google Chrome 87 or later
- Mozilla Firefox 83 or later
- Microsoft Edge based on Chromium 87 or later

For the latest specifications, please visit [www.ricohsoftware.com](http://www.ricohsoftware.com)

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RICOH ASIA PACIFIC PTE LTD  
30 Cecil Street, #13-01/08 Prudential Tower, Singapore 049712  
Phone: +65 6830 5888, Fax: +65 6830 5830

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